

# CityFHEPS Roadblocks to Housing

Last year, the typical family living in shelter spent 17 months there before moving into permanent housing. Bureaucratic barriers in the CityFHEPS housing voucher program are a major contributor to this delay, forcing families to remain homeless and costing the city thousands of dollars. **The New York City Department of Social Services (DSS) can and must change the CityFHEPS voucher to address these issues.**

