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## **Win President & CEO Christine Quinn on State’s Audit of CityFHEPS Voucher Program**

*Audit follows [report](#) by Win and REBNY on systemic issues in voucher programs*

**NEW YORK, NY** – Yesterday, State Comptroller Thomas P. DiNapoli released [an audit](#) showing mismanagement of the CityFHEPS voucher program, resulting in prolonged wait times for those seeking vouchers among other challenges. The “systemic irregularities” identified in the audit make it significantly more challenging for individuals in shelter to exit and access permanent housing.

The audit follows [a report](#) by Win and REBNY earlier this year highlighting systemic issues in voucher programs and simple policy solutions. That report, released in May of this year, received [universal praise](#) for its simple approach to fixing glaring issues afflicting the voucher system.

**In response to the Comptroller’s audit, Christine Quinn, President & CEO of Win, released the following statement:**

“Amid one of the worst homelessness crises in our city’s history, housing vouchers are some of the greatest tools at our disposal. While we thank Commissioner Park for beginning to address longstanding issues with the CityFHEPS program, years of mismanagement have left families unnecessarily stuck in shelter at a time when our shelter system is already being pushed to the brink,” said **Christine Quinn, President & CEO of Win**. “Win has been a consistent proponent for fixing the glaring issues plaguing the voucher system and continues to advocate for common-sense policy solutions that would expedite the process of getting vouchers into the hands of families who need them. We appreciate the progress that has been made in implementing some of the recommendations Win has made, but we urge the City to prioritize further addressing the issues that have plagued the CityFHEPS program for far too long, harming vulnerable families in the process.”

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### **About Win**

Win is the largest provider of shelter and supportive housing for families experiencing homelessness in New York City and the nation, operating 16 shelters and over 450 units of supportive housing across all five boroughs. For over 40 years, Win has provided safe housing, trauma-informed services, and innovative programs to help families rebuild their lives. In the past year, Win served nearly 10,300

homeless people – including over 5,600 children – and helped almost 900 families transition out of shelter into homes of their own.