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Win Applauds City Council's Introduction of Critical CityFHEPS Bills

Bills Were Crafted By Win with input from partner organizations

New York, NY – Win, the nation's largest provider of family shelter and supportive services, today applauded City Council Speaker Adrienne Adams, Deputy Speaker Diana Ayala, Council Members Brewer, Menin, Farías, Restler, Williams, Brooks-Powers and the entire City Council for the introduction of three Win-backed bills critical to reforming CityFHEPS. Win is proud to have helped craft the bills [Intro 1458](#), [Intro 1472](#), [Intro 1459](#), which would drastically speed up the CityFHEPS voucher approval process.

CityFHEPS, New York City's rental assistance voucher, is the most effective tool New York City has to combat the City's homelessness crisis. Unfortunately, a litany of administrative issues has undermined the CityFHEPS voucher program, making it far less effective than it can and should be. In particular, **delays during crucial steps in the CityFHEPS process after an empty apartment has been located needlessly prevents moveouts for weeks and sometimes months.**

"Win applauds the courageous leadership of Speaker Adrienne Adams, Deputy Speaker Ayala, and the entire City Council for introducing these three critical bills which will drastically speed up and improve CityFHEPS," **said Christine C. Quinn, President & CEO of Win.** "The passage of these common-sense reform measures would make the process of moving homeless New York families out of shelter and into stable homes of their own more effective and efficient. We look forward to working with Speaker Adams, Deputy Speaker Ayala, and the entire City Council as these bills advance through the Council's legislative process, and eagerly await their passage into law."

The CityFHEPS bills proposed by Win and introduced by the council during yesterday's City Council hearing will:

- **Speed Up Inspection Times:** This bill [Intro 1458](#) would establish a hierarchy of issues in inspections to establish a process for resolving minor issues without requiring reinspection including the provision for fixing minor issues on the spot such as missing window guards, light bulbs, outlet plates, and other low-cost fixes.

- **Require CityFHEPS Payments be Made Within 7 Day:** This bill [Intro 1472](#) would require that the Department of Social Services to provide landlords with rental assistance payments within five (7) days of the scheduled payment date.
- **Increase Transparency Around CityFHEPS Processing:** This bill [Intro 1459](#) would require the Department of Social Services (DSS) to submit to the Mayor and the Speaker of the Council, and to include in the Mayor's Management Report (MMR) the average time it takes for an individual to secure housing after receiving a housing voucher.

CityFHEPS should be a launchpad toward independence, not a revolving door back to shelter. Even as Mayor Eric Adams seeks to undermine CityFHEPS at every turn, Win applauds Speaker Adams, Deputy Speaker Ayala, and their entire City Council for their fervent efforts to tackle the City's homelessness crisis.

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About Win

Win is the largest provider of shelter and supportive housing for families experiencing homelessness in New York City and the nation, operating 16 shelters and over 450 units of supportive housing across all five boroughs. For over 40 years, Win has provided safe housing, trauma-informed services, and innovative programs to help families rebuild their lives. In the past year, Win served nearly 12,400 people – including over 6,700 children – and helped almost 1,000 families transition out of shelter into homes of their own.